



Charisse Braxton is currently serving in an interim role as the Sr. Director of Clinical Operations for the South Service Area. Prior to this appointment, she was the Health Service Administrator (HSA) for the Southwood Comprehensive Medical Center at Kaiser Permanente (KP) in Jonesboro, GA since 2016. Charisse has oversight over one of the largest and most complex facilities in the region, servicing approximately 41,000+ members.

Ms. Braxton has over 30 years of experience in healthcare with roles beginning at the bedside in the Emergency Department in her early years as a nurse to a leader in healthcare administration. Ms. Braxton began her nursing career as an LPN, graduated from SUNY Downstate in Brooklyn, NY with a Bachelor of Science in Nursing (BSN) and she earned her Master of Science at Georgia State University completing the Advanced Practice Nursing program to become nationally certified as a Family Nurse Practitioner. Later, Ms. Braxton would return to her alma mater to complete the MBA/MHA program at the J. Mack Robinson College of Business @ GSU.

Charisse has a passion for people and leads by influence. Whether it's mentoring, coaching, or assisting employees in their professional development, she makes time for it all. Her vision is for every KP employee to embody a culture of service towards other employees, providers, and members (patients). "We pride ourselves on creating a family environment throughout the facility, supporting one another in every way to achieve optimal performance and results".

Ms. Braxton is a proud graduate of one of Kaiser Permanente's leadership program for future executives SLP (Strategic Leadership Program) Class of 2018 and a Fellow of the American College of Healthcare Executives since 2011. In 2021, she was asked to serve as the Chairperson of the Clayton County Chamber of Commerce and the National co-chair of Women Empowered at KP, one of KPs Business Resource Groups. During the pandemic, Charisse has led operations for one of Kaiser Permanente's largest mass vaccination sites, administering approximately 58,000 "shots in arms" since December 2020.