

Aiyana Cottman

Director of Ambulatory Business Operations at Grady Health

Aiyana Cottman is the Director of Ambulatory Business Operations for Grady Health System in Atlanta, Georgia. She oversees the business operations and the implementation of key strategic initiatives for the 25 outpatient clinics and neighborhood health centers within Grady Health System.

As a leader in Grady's outpatient clinics, Aiyana ensures patients have access to much needed primary and specialty care services. In her role, she has successfully implemented new ambulatory care strategies and consumer driven solutions including Grady's Direct Patient Scheduling and Grady's Primary Care Integrated Model with nutritionist, pharmacists, and behavioral health. Currently, Aiyana is the operational leader for Grady's Ambulatory Telemedicine Program where Grady provides telephonic and video visits throughout the entire ambulatory setting. Through this role and the work of the entire department, she works to improve the health of the community, provide access to care outside of the emergency room, and support patients throughout their entire healthcare journey.

Prior to joining Grady, Aiyana served as Manager of Business Transformation for Laureate Medical Group at Northside, as well as a healthcare consultant at PricewaterhouseCoopers. In her fifteen years in healthcare, Aiyana has concentrated on utilizing her experience in both the healthcare provider and payer markets to increase revenue collections, improve quality, redesign hospital and physician front and back offices, and implement physician strategy and growth initiatives.

Aiyana received her academic instruction at The University of North Carolina at Chapel Hill where she earned an undergraduate degree in Health Policy and Administration, and at Emory University where she earned a Masters of Public Health in Healthcare Management.

Aiyana is an active member in the American College of Healthcare Executive (ACHE) and the Georgia Association of Healthcare Executives (GAHE). In addition, Aiyana is a member of the National Association of Health Services Executives (NAHSE), where she served as Treasurer of the Atlanta Chapter. Aiyana is an alumna of LEAD Atlanta, Class of 2015 and Leadership Georgia, Class of 2019.

