

M. Michael Shabot, MD, FACS, FCCM, FACMI
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Dr. Shabot is a Founding Partner of Relia Healthcare Advisors, which provides services in the areas of high reliability safety and quality, executive leadership development, organizational culture assessment, medical staff governance and implementation of the Malcolm Baldrige Quality Framework. Dr. Shabot formerly served as Executive Vice President and System Chief Clinical Officer of the Memorial Hermann Health System in Houston, Texas, which includes 17 hospitals, 20 ambulatory surgical centers and 300 other ambulatory sites. Memorial Hermann has private, employed and academic medical groups totaling 6,500 physicians and an Accountable Care Organization (ACO). In 2013, 2014 and 2015, Memorial Hermann's ACO generated the highest annual savings the CMS Medicare Shared Savings Program has ever recorded, totaling \$200 million. Dr. Shabot served as chairman of Memorial Hermann's ACO Board.

Under his leadership, Memorial Hermann embarked on a journey to high reliability safety. In 2013, Memorial Hermann received the John M. Eisenberg Award for Patient Safety and Quality, presented by the Joint Commission and National Quality Forum. In 2009, Memorial Hermann received both the National Quality Healthcare Award from the National Quality Forum and the National Patient Safety Leadership Award from the VHA Foundation and National Business Group on Health. In 2016, the Memorial Hermann Sugar Land Hospital received the Baldrige National Quality Award, and in 2017 and 2018 respectively, the Memorial Hermann's Katy Hospital and Memorial City Medical Center received the Texas Award for Performance Excellence (TAPE), based on the Baldrige Award criteria. In 2019, Memorial Hermann received the International Hospital Federation's Dr Kwang Tae Kim Grand Award, presented to Dr. Shabot at the IHF Congress in Muskat, Oman.

Dr. Shabot serves as Adjunct Professor at the UTHealth School of Biomedical Informatics and UTHealth School of Public Health. He also serves on the Board Quality Committee of the Mercy System, St. Louis, Missouri. Prior to joining Memorial Hermann, Dr. Shabot served as Associate Director of Surgery, Director of Surgical Intensive Care and Medical Director of Information Services at Cedars-Sinai Medical Center, Los Angeles, California, where he also served as Chief of Staff. He is co-author of the book *Integrating Quality and Strategy in Health Care Organizations*, published in August 2012.

Dr. Shabot received his medical degree from The University of Texas Southwestern Medical School. He is board certified in general surgery and surgery critical care. Dr. Shabot is married to Linda Ann Shabot and they have three children in Texas and California.