



Cynthia D. Kelly PhD, MBA

Dr. Kelly is an Industrial-Organizational Practitioner and Board-Certified Coach (BCC) with her talent & development firm, Genesis Professional Services. She has 30 + years in healthcare and currently specializes in organizational development and strategic planning, which includes assessment, training and coaching.

Dr. Kelly holds a bachelor's degree in Information Technology, an MBA in Healthcare Administration and a PhD in Industrial-Organizational Psychology. Additionally, she is a content expert for several PhD candidates at Grand Canyon University. Dr. Kelly is a published research author on structural empowerment and its role in job satisfaction and nurse retention. The study is currently being replicated within a large hospital system. She is a committee member for the SIOP Learning Resources for Practitioners and ACHE (GAHE) Career Development.